

# SRI KANYAKA PARAMESWARI

## ARTS & SCIENCE COLLEGE FOR WOMEN

Managed by SKPD & Charities Affiliated to University of Madras Chennai - 600 001.



## **DEPARTMENT OF COMMERCE - M.COM**

## PROGRAMME SPECIFIC OUTCOME

- **PSO 1:** Develop skills in the preparation of accounting statements.
- **PSO 2:** Develop knowledge on organizational dynamics.
- **PSO 3:** Understand marketing practices in service sector.
- **PSO 4:** Develop the skills in application of research methods.
- **PSO 5:** Understand ethical issues and good governance practices.
- **PSO 6:** Develop the skills of analysis and capability of making business decisions.

Subject Name: Advanced Corporate Accounting and Accounting Standards Year : I Subject Code: KDA1E Semester : I

**Unit 1:** Advanced problems in share capital and debenture transactions including underwriter-valuation of goodwill and shares.

**Unit 2:** Acquisition, Amalgamation, Absorption and Reconstruction (internal and external) schemes.

**Unit 3:** Consolidated final statement of holding companies and subsidiary companies- intercompany holdings and Owings – treatment of dividends.

**Unit 4:** Statements for liquidation for companies.

**Unit 5:** Basic postulates of accounting theory and generally accepted accounting principles and practices recommended by the ICAI- mandatory accounting standards (AS) issued by the ministry of corporate affairs (MCA)

#### **Reference Books:**

- 1. Gupta, R.L. & Radhaswamy , M, Advanced Accounting, Sultan Chand &Sons, New Delhi.
- 2. Jain, S.P & Narang, K.L., Advanced Accounting, Kalyani Publishers, New Delhi.
- 3. Reddy, T.S & Murthy A, Corporate Accounting, Margham Publications, Chennai.
- 4. Shukla, M.C. & Grewal, J.S, Advanced Accounting, S. Chand & Co., New Delhi.

## **COURSE OUTCOME**

- CO1: Solve the Problems in Share capital, Debentures, Valuation of Goodwill
- CO2: Apply the procedures Acquisition, amalgamation, Absorption and Reconstruction
- CO3: Compare the Holding and Subsidiary companies procedures & process.
- **CO4**: Compute Liquidation
- **CO5**: Recollect Accounting Principles and practices recommended by ICAI and apply in Problem solving.

Subject Name: Financial Management Year : I Subject Code: KDA1B Semester : I

**Unit 1 :** Functions Of Manager- Methods And Sources Of Raising Finance- Sources Of Short Term And Long Term Finance- Critical Appraisal Of Different Securities And Bonds As Sources Of Finance- Equity Shares – Convertible And Non-Convertible Debentures- Preferred Stock- Objectives/Goals Of Finance Function – Financial Decisions-Investment Decision-Importance Of Financial Planning- Problems In Financial forecasting.

**Unit 2:** Capital Structure Decision- Traditional and Mm Approaches- Current Views – Determinants – Capital Structure- Overtrading-Over and Under Capitalization –Leverage Analysis EBIT Analysis.

**Unit 3:** Cost of Capital Measurement WACC – MCC and Value of the Firm Influencing Dividend Policies If Firm- Dividend Relevancy – Company Law Provisions On Dividend Payment.

**Unit 4:** Investment decision- risk- required rate of return- estimating cash flows- present value of cash flows- evaluation of alternative investment proposal- sensitivity analysis-stimulation-decision making under condition of risk and uncertainty- inflation and investment decision.

**Unit 5:** Working capital management- working capital cycle- forecasting of working capital requirements- factors influencing working capital- different components- inventory- cash-receivables- credit policies- collection polices.

#### Reference Books:

- 1. Van Hotne J. Financial Management & Policy Pearson Education, Delhi
- 2. Brealey and Myers, Principles of Corporate Finance, New York, McGraw Hill
- 3. West on and Brigham, Managerial Finance, New York, Holt Rinehart
- 4. I.M. Pandey, Financial Management, Vikas Publishing House
- 5. Babatosh Banerjee, Financial Policy and Management Accounting, Calcutta, The Work Press.
- 6. Prasanna Chandra, Financial Management, Tata McGraw Hill Publications
- 7. P.Periyasamy.P. Financial Management, Vijay Nicole Imprints Pvt., ltd. Chennai

#### **COURSE OUTCOME**

**CO1**: Understand concepts of Financial Management

**CO2**: Enumerate the Capital Structure

**CO3**: Analyse Cost of Capital measurement

**CO4**: Evaluate Investment decisions process

CO5: Analyse Working capital management

Subject Name: Organizational Behavior Year : I Subject Code: KDA1C Semester : I

**Unit 1:** Introduction to organizational behavior- meaning-elements- need—approaches-models-global scenario.

**Unit 2:** Individual behavior- personality-learning-attitudes-perception- motivation-relevance to organizational behavior-group behavior – group dynamics-group norms- group cohesiveness-their relevance to organizational behavior.

**Unit 3:** Organizational communication-meaning , importances, process, barriers-methods to reduce barriers-principles of effective communication-stress-meaning-type-stress management.

**Unit 4:** Organizational dynamics-organizational effectiveness-meaning, approachesorganizational culture-meaning, significance-organizational climate- implication of organizational behavior.

Unit 5: Organizational change-Meaning Resistance to Change-Management of Change.

#### **Reference Books:**

- 1. Mishra Organizational Behavior Vikas Publishing House Pvt. Ltd.
- 2. Chandran Organizational Behavior Vikas Publishing Hours Pvt Ltd.
- 3. L.M. Prasad, Organizational Behavior 3<sup>rd</sup> Edition Reprint Sultan Chand & Sons
- 4. Gupta. Shahi.K & Joshi Rosy Wahia, 2004 Organizational Behavior 1<sup>st</sup> Edition Kalyani Publishers
- 5. Gregory Morrhead, Ricky V.Griffin Organizational Behavior Published by Bixtrantra
- 6. Chauhan R.K. Organizational Behavior Tamilnadu Book House.

## **COURSE OUTCOME**

**CO1**: Identify the Approaches and models of Organizational behavior

**CO2**: Compare the Individual and group behavior in work place

**CO3**: Evaluate Organizational Communication effectiveness

**CO4**: Enumerate Organizational Dynamics and Climate

CO5: Analyse Organizational Change

Subject Name: Managerial Economics Year : I Subject Code: KDA1G Semester : I

**Unit 1:** The scope and methods of managerial economics-risk- uncertainty and probability analysis- approaches to managerial decision making and theory of firm

**Unit 2:** Demand analysis, basic concepts and tools of analysis for demand forecasting, use of business indicators; demand forecasting for consumer goods, consumer durable and capital goods.

- **Unit 3 :** Concepts in resource allocation, cost analysis; breakeven analysis, short run and long run cost functions ;production functions; cost- price-output relations-capital investment analysis-economics of size and capacity utilization input-output-analysis.
- **Unit 4:** Market structure, pricing and output, general equilibrium. Product policy, rates, promotion and market strategy-adverting rates model-advertisement budgeting.
- **Unit 5:** Pricing objectives-pricing methods and approaches-product line pricing-differential pricing-monopoly policy restrictive agreements- price discrimination-measurement of economic concentration-policy against monopoly and restrictive trade practices.

## **Reference Books:**

- 1. Peterson, Managerial Economics 4<sup>th</sup> Ed. Pearson Education, New Delhi,
- 2. Spencer, M.H.: Managerial Economics, Text Problems and Short Cases
- 3. Mote and Paul: Managerial Economics TMH, New Delhi
- 4. Sampat Mokherjee, Business and Managerial Economics Calcutta New Central Book Agency
- 5. Dwivedi D N Managerial Economics, New Delhi Vikas

## **COURSE OUTCOME**

CO1: Analyse Scope and methods of Managerial Economics

**CO2**: Apply Concept and tools of demand analysis

**CO3**: Enumerate Concepts in resource allocation

CO4: Evaluate Market Structure and Advertisement budgeting

**CO5**: Apply Pricing methods and approaches

Subject Name: Industrial Relations and Labour Welfare Year: I
Subject Code: KDABB Semester: I

**Unit 1:** Concepts- importance- industrial relation problems in the public sector- growth of trade unions- code of conduct.

**Unit 2:** Disputes – impact- causes- strikes- prevention – industrial peace- government machinery- conciliation- Arbitration- Adjudication

**Unit 3:** Concepts - objectives-scope- need - voluntary welfare measures- statutory welfare measures- labor- welfare funds- education and training schemes.

**Unit 4:** Causes of accidents – prevention – safety – provisions- industrial health and hygiene-importance- problems- occupational hazards- diseases- psychological problems-counseling-statutory provisions.

**Unit 5:** Child labour-female labour-contact labour –construction labour- agricultural labour-disabled-welfare of knowledge- social assistances- social security – implications.

#### **Reference Books:**

- 1. Mamoria C.B. and Sathish Mamoria, 'Dynamics of Industrial Relations', Himalaya Publishing House, New Delhi 1998.
- 2. Dwivedi, R.S. 'Human Relations & Organizational Behavior', Macmillan India Ltd., New Delhi, 1997.
- 3. Ratna Sen, 'Industrial Relations in India', Shifting Paradigms, Macmillan India Ltd., New Delhi, 2003.
- 4. Srivastava, 'Industrial Relations and Labour laws', Vikas 4<sup>th</sup> edition, 2000.
- 5. Venkata Ratnam C S, 'Globalisation and Labour Management Relations', Response Books, 2001.

## **COURSE OUTCOME**

**CO1:** Enumerate Problems of Industrial Relations and Growth of Trade Union

**CO2:** Understand and solve Disputes

**CO3:** Evaluate Labour Welfare Measures

CO4: Analyse Industrial Accidents and Safety measures

CO5: Analyse Types of Labour

Subject Name: Advanced Cost and Management Accounting
Subject Code: KDA2A

Year: I
Semester: II

**Unit 1:**Installation Of Costing System – Records required to be maintained under the companies act – management control and information system – cost reduction and cost control techniques – control over wastages, scrap, spoilage and defectives

**Unit 2:** Costing methods – product costing – process costing – treatment of equivalent units-inter-process profit – JIT costing – Activity based costing

Unit 3: Budgets and budgeting control – Flexible budgets, Zero Based Budgets

**Unit 4:** Cost Volume Profit Analysis – Decision making – make or buy, own or lease, repair or renovate, changes vs. Status quo, sell or scrap, export vs. local sales, shutdown or continue. Responsibility accounting and Transfer Pricing – Measurement of Segment Performance

**Unit 5:** Financial Statement analysis – Ratio analysis – Funds/Cash flow statement

#### **Reference Books:**

- 1. Murthy and Gurusamy, Cost Accounting, Vijay Nicole Imprints and Tata McGraw Hill
- 2. Murthy and Gurusamy, Management Accounting, Vijay Nicole Imprints and Tata McGraw Hill
- 3. Horngren C.T. Cost Accounting A Managerial Emphasis, New Delhi, Pearson Education
- 4. Kalpan, Advanced Management Accounting, 3<sup>rd</sup> Ed. Pearson Education, New Delhi
- 5. Polimeni te. At. Cost Accounting: Concepts and Applications for Managerial Decision Making, New York, McGrawHill Choudhary Anu Prasad Roy & Amitava Bhattac. Harya, Cost and Management Accountancy: Methods and Techniques, Calcutta, New Central Book Agency
- 6. Reddy T S and Y.H Reddy, Cost and Management Accounting, Margam Publications, Chennai.

## COURSE OUTCOME

**CO1:** Analyse Cost Control and Reduction

**CO2:** Understand Costing Methods

**CO3:** Determine the Budgeting Control methods

**CO4:** Apply Cost Volume Profit analysis

**CO5:** Analyse Financial Statement analysis

Subject Name: Quantitative Techniques for Business Decisions
Subject Code: KDA2B

Year: I
Semester: II

**Unit 1:** Theory of probability – probability rules- Baye's theorem- Probability distribution – Binomial, Poisson and Normal. Statistical decision theory – Decision environment – decision making under certainty and uncertainty and risk conditions – EMV, EOL and marginal analysis – value of perfect information – decision tree analysis

**Unit 2:** Sampling – Meaning of random sample – sampling methods – sampling error and standards error relationship between sample size and standard error Sampling distribution – characteristics – central limit theorem – estimating population parameters – point and interval estimates – estimating proportion, percentage and mean of population from large sample and small sample

**Unit 3:**Testing hypothesis – testing of proportions and means – large sample – small samples – one tailed and two tailed tests – testing differences between mean and proportions – errors in hypothesis testing – chi square distribution – characteristics – applications – test of independence and test of goodness of fit – inferences – F distribution – testing of population variance – analysis of variance – one way and two way.

**Unit 4:**Correlation and regression – Simple, partial and multiple correlation – simple, partial and multiple regressions – estimation using regression line – standard error of estimate – testing significance of correlation and regression coefficients – interpreting correlation – explained variation and unexplained .variation – coefficient of determination – multivariate analysis – factor, cluster and discriminant analysis.

**Unit 5:** Linear programming graphic and simplex models – maximization and minimization – transportation – Assignment.

#### **Reference Books:**

- 1. Richard I. Levin and David S Rubin, Statistics for Management, 7<sup>th</sup> Ed. Pearson Education New Delhi
- 2. Gupta, Statistical Methods, Sultan Chand
- 3. Johnson, Applied Multivariate Statistical Analysis 5<sup>th</sup> Ed, Pearson Education

## **COURSE OUTCOME**

**CO1:** Understand Probability Theory **CO2:** Analyse Sampling Techniques

CO3: Apply Testing Hypothesis, Chi-square, f-test

CO4: Comprehend Correlation and Regression

**CO5:** Apply linear programming

Subject Name: Marketing of Services Year : I Subject Code: KDA2C Semester : II

**Unit 1:** Nature and classification of services – Characteristics of services and their marketing implications

**Unit 2:** Marketing strategies for service firms — with special reference to information, communication, consultancy, advertising, professional services, after- sales service, recruitment, training and tourism

**Unit 3:** Product support services – pricing of services – problems of quality – innovations in services

**Unit 4:** Marketing of financial services – nature – types – marketing of insurance – mutual fund – marketing for non-profits firms

Unit 5: CRM & Relationship Marketing - Customer Satisfaction

#### **Reference Books:**

- 1. Christopher Lovelock, Services Marketing, 4<sup>th</sup> Ed, Pearson Education
- 2. EG Bateson, Mal1agil1g Services Marketing Text and Readings, Dryden Press, Hinsdale III
- 3. Philip Kotler and Paul N Bloom, Marketing Professional Services, Prentice Hall, New Jersey
- 4. Payne, The Essencl' of Services Marketing, New Delhi, Prentice Hall
- 5. Helen Wodd Ruffe, Services Marketing, Macmillan India, New Delhi
- 6. Mary Anrn Pezzallo, Marketing Financial Services, Macrnillan

## **COURSE OUTCOME**

**CO1**: Understand Classification of services and implications

CO2: Identify Marketing strategies for service firms

**CO3**: Understand Pricing of services

**CO4**: Understand Marketing of financial services

**CO5**: Identify Customer Relationship Marketing

Subject Name: Consumer Behavior Year : I Subject Code: KDACB Semester : II

**Unit 1:** The consumer behavior – Meeting changes and challenges perspectives towards the study of consumer behavior - Understanding about the dark side of the consumer – various consumer behavior models – consumer behavior and marketing strategy.

**Unit 2 :** Internal influences on consumer behavior – personality – self image and life style – consumer motivation – consumer involvement – consumer perception – consumer learning and knowledge – consumer attitude and change

**Unit 3:** External influences on consumer behavior – the influences of culture on consumer behavior – subcultures and consumer behavior – social class and consumer behavior – Social class and consumer behavior –reference groups and family – consumer influence and the diffusion of innovations.

**Unit 4**: The consumer decision process, prospect theory, heuristics, persuasion – consumer decision making processes – need recognition information search- consumer evaluation process – purchase decision – post purchase decision – Marketing strategies involved in each stage of the process.

**Unit 5**: Family and household decision making – The role of reference group in purchase decisions – word of mouth (WOM) – Demographics and psychographics in consumer purchase decision of the consumer – global consumer and diffusion and innovations – consumer behavior and social marketing – consumer and public policy

## **Reference Books:**

- 1. Leon G.Schiffman, Leslie Lazar Kanuk, "Consumer Behaviour", Pearson Education, New Delhi.
- 2. David L.Loudon, Albert J Della Bitta, "Consumer Behaviour", McGraw Hill, New Delhi.
- 3. Jay D.Lindquist and M.Joseph Sirgy, "Shopper, buyer & Consumer Behaviour, Theory and Marketing application", Biztantra Publication, New Delhi.
- 4. Sheth Mittal, "Consumer Behaviour A Manbagerial Perspective", Thomson Asia (P) Ltd., Singapore.

#### **COURSE OUTCOME**

**CO1**: Identify Consumer Behavior models

**CO2**: Understand Internal Influences on consumer behavior

CO3: Describe External Influences on consumer behavior

**CO4**: Understand Consumer decision processes

**CO5**: Comprehend Family and household decision making.

Subject Name: Total Quality Management Year : I Subject Code: KDAXA Semester : II

**Unit 1:** Introduction to Quality Control – Quality and Cost Considerations – Statistics and its Applications in Quality Control

**Unit 2:** Sampling Inspections in Engineering Manufacture – Statistical Quality Control by the use of Control Charts – Methods of Inspection and Quality Appraisal – Reliability Engineering – Value Engineering and Value Analysis

**Unit 3: Theory** of Sampling Inspection – Standard Tolerancing – ABC Analysis – Defect Diagnosis and Prevention

**Unit 4:** Quality Improvement: Recent Technique for Quality Improvement – Zero Defect – Quality Motivation Techniques – Quality Management System and Total Quality Control

**Unit 5:** Selection of ISO Model ad Implementation of ISO 9000 – Human Resource Development and Quality Circles – Environmental Management System and Total Quality Control

#### **Reference Books:**

- 1. Srinivasa Gupta and Valarmathy, Vijay Nicole Imprints.
- 2. Dahlgaard Jens J., Kristensen K., Kanji Gopal K, "Fundamentals of Total Quality Management", Bross Chapman & Hall, London.
- 3. George, Stephen and Weimerskirch, Arnold, "Total Quality Management Strategies and Techniques Proven", Mohit Publications.
- 4. Hakes, Chris (editor), "Total Quality Management: The Key to Business Success", NY: Chapman and Hall.
- 5. Fox, Roy, "Making Quality Happen. Six steps to Total Quality Management", McGraw-Hill
- 6. Jain, "Quality Control and Total Quality Management", Tata McGraw Hill.

## COURSE OUTCOME

**CO1**: Identify Quality and Cost considerations

**CO2**: Evaluate Statistically Quality Control

**CO3**: Understand Sampling Inspection

**CO4**: Identify Quality management System and total quality control

CO5: Understand ISO 9000 and environmental management system

Subject Name: Research Methodology Year : II Subject Code: KDA3A Semester : III

- **Unit 1:** Research-meaning and purpose- type of research- pure and applied, survey, and case study experimental, exploratory- research design- steps in selection and formulation of research problem-steps in research- review of literature.
- **Unit 2:** Formulation of hypothesis- types, sources- testing- sampling techniques- sampling error and sample size.
- **Unit 3:** Methods of data collection- primary and secondary data- observation-interview-questionnaire- construction of tools for data collection- testing validity and reliability-pilot study and pre-testing.
- **Unit 4:** Processing and analysis of data- editing- coding transcription- tabulation- outline of statistical analysis-descriptive statistics-elements of processing through computers- package for analysis.
- **Unit 5:** Report writing- target audience- types of reports- content of reports- style and conventions in reporting- steps in drafting a report

#### **Reference Books:**

- 1. William C Emory, Business Research Methods, Richard D Irwin, NJ.
- 2. Donald R Cooper, Business Research Methods 7<sup>th</sup> Ed, McGraw Hill.
- 3. Krishnaswami OR, Methodology of Research for Social Science, Himalaya, Mumbai.
- 4. Anderson J. et.al, Thesis and Assignment Writing, Wiley Eastern

## COURSE OUTCOME

- CO1: Understand Meaning of Research and research design.
- **CO2**: Create Hypothesis and testing
- CO3: Identify Methods of Data collection and pilot study
- CO4: Develop Processing and Analysis of data and SPSS packaging
- **CO5**: Apply Report writing and drafting of report

Subject Name: Knowledge Management Year : II Subject Code: KDA3B Semester : III

**Unit 1:** Knowledge economy- technology and knowledge management- knowledge management matrix- knowledge management strategy- prioritizing knowledge strategies- knowledge as a strategic as a strategic asset

- **Unit 2:** Knowledge attributes- fundamentals of knowledge formation- tacit and explicit knowledge-knowledge sourcing, abstraction, conversion and diffusion
- **Unit 3:** Knowledge management and organizational learning, architecture- important considerations- collection and codification of knowledge- repositories, structure and life cycle-knowledge management infrastructure- Knowledge management applications- collaborative platforms
- **Unit 4:** Developing and sustaining knowledge culture- knowledge culture enablers-implementing knowledge culture enhancement programs-communities of practice- developing organizational memory.

**Unit 5:** Knowledge management tools, techniques- Knowledge management and measurement-knowledge audit- knowledge careers- practical implementation of Knowledge management systems- case studies.

#### **Reference Books:**

- 1. Joseph M. Firestone and Mark W. McElroy, Butterworth Hienemann, Key issues in the New Knowledge Management, KMCI Press.
- 2. Daryl Morey & others Knowledge Management Classic and Contemporary works (Edited) Universities Press India Limited.
- 3. Shelda Debowski, Knowledge Management, John Wiley & Sons.
- 4. Sudhir Warier, Knowledge Management, Vikas Publishing House Private Limited.
- 5. Stwart Barnes Knowledge Management System Theory and Practice (Edited) Thomson Learning.
- 6. Hol Sapple Springer C W, Handbook on Knowledge Management (Edited)

## **COURSE OUTCOME**

CO1: Understand Knowledge economy and Knowledge management strategy

**CO2**: Identify Knowledge Attributes

CO3: Understand Infrastructure of Knowledge Management and Applications

CO4: Develop Knowledge Culture

CO5: Comprehend Knowledge Management tools, techniques and knowledge audit

Subject Name: Fundamentals of information Technology Year : II Subject Code: KDA31 Semester : III

**Unit 1:** Introduction to computer- classification of digital computer system- computer architecture- number — compliments- logic gates- truth table- Boolean algebra- tables simplification of Boolean function.

**Unit 2:** Introduction to computer software-'c', DBMS, RDBMS- implementing number sorting, matrix addition, multiplication, palindrome checking, searching an element an array

**Unit 3:** MS-WORD-creating word document- editing text-adding and formatting numbers-symbols- getting in to print- MS-EXCEL- creating table using EXCEL- using tables and creating graphs- MS-ACCESS- planning and creating tables- forms- modifying tables- creating relational database- form design- reports- MS-POWERPOINT- preparing power point presentation for marketing products such as CREDIT CARD, newly introduced cosmetic items etc.,

**Unit 4:** Introduction of internet- resources of internet- hardware and software requirement of internet- internet service providers- creating and E-Mail account- sending and receiving messages with attachments to our friend's account- multimedia and its application

**Unit 5:** Application software-accounting packages- statistical packages- preparation of financial statements and statistical analysis

#### **Reference Books:**

- 1. James A. Senn, Information Technology in Business Principles: Practices and Opportunities, International Edition, Prentice Hall.
- 2. Corey Sandler, Tom Badget, Jan Wein Garten, Ms-Office for Windows.
- 3. Alexis Leon & Methew Leon, Fundamental of Information Technology, Vikas Publishing Home Pvt., Ltd

## **COURSE OUTCOME**

**CO1**: Understand computer system and Boolean function

CO2: Understand the Computer Software: 'C', DBMS, RDBMS

**CO3**: Create MS Word, Power point

**CO4**: Use Internet and e-mail

**CO5**: Design Application software

Subject Name: Change Management Year : II
Subject Code: KDABC Semester : III

**Unit 1:** Nature, forces, types and models of organizational change –impact of change, transition management

**Unit 2:** Progress and challenges in organization change management- learning organization, role of politics

**Unit 3:** Motivating and enabling change, managing complex major changes effective change leader- mapping change- the culture web- cultural attributes to change- resistance to change

Unit 4: Mapping change- the culture web- cultural attributes to change- resistance to change

**Unit 5:** Systems approach to change, intervention strategy model, and total project management model

#### **Reference Books:**

- 1. Harigopal K, Management of Organizational Change Leveraging transformation, sage Publications Pvt. Ltd., New Delhi.
- 2. Paton A.R, Mc Calman J, Change Management a guide to effective implementation, Sage Publications Pvt. Ltd., New Delhi.
- 3. Carr K.D, Hard J.K.Tralant W.J, Managing the change process, Mc Graw Hill, Newyork

## **COURSE OUTCOME**

**CO1**: Understand the Concepts and models of Organizational change

CO2: Identify the Challenges in change management and Learning organization

CO3: Understand the Motivating and Enabling Change

**CO4**: Determine Mapping change

CO5: Implement Systems approach to change

Subject Name: Managerial Behavior and Effectiveness Year : II Subject Code: KDABD Semester : III

**Unit 1:** Defining dimension of managerial jobs-methods- models- time dimension in managerial jobs- effective and ineffective job behavior – functional and level difference in managerial job behavior

**Unit 2:** Identifying managerial talent- selection and recruitment- managerial skills development-pay and rewards- managerial motivation- effective management criteria- performance appraisal measures- balanced score board- feedback- career management- current practices

**Unit 3:** Definition- The person, process, product approaches – Bridging the Gap- Measuring managerial effectiveness- Current Industrial and Government practices in the Management of managerial effectiveness- The effective manager as an optimizer

**Unit 4:** Organizational process- organizational climate- leader- group influences- job challenge-competition- managerial styles

**Unit5:**Organizational and managerial efforts- self- development- negotiation skills- development of the competitive spirit- Knowledge management- forecasting creativity

#### **Reference Books:**

- 1. Peter Drucker, 'Management', Harper Row
- 2. Milkovich and Newman, 'compensation', McGraw-Hill International.
- 3. Blanchard and Thacker, 'effective Training Systems, Strategies and practices' Pearson
- 4. Dubin, Leadership, 'Research Findings, Practices & Skills', Biztantra.
- 5. Mathis Jackson Human Resource Management', Thomson Southwestern

## **COURSE OUTCOME**

**CO1**: Understand the Dimensions of managerial jobs

**CO2**: Plan and Identifying managerial talent and career management

**CO3**: Use measuring managerial effectiveness

**CO4**: Generate Organisational processes

**CO5**: Understand the Self- development skills and creativity

Subject Name: Business Ethics, Corporate Governance and Social Responsibility Year: II
Subject Code: KDAXB Semester: III

**Unit 1:** Concept of ethics- sources- values- code of conduct- what is an ethical issue?- ethical theory and its applications to business/ morality and ethical theory- ethical management- love and reference in work and life- strengthening personal and organizational integrity- the spiritual core of leadership

**Unit 2:** Advertising and information disclosures-environmental responsibility- ethics and ecology – employee rights- conflict of interests- work ethics- professional ethics and responsibility

**Unit 3:** Corporate social responsibility (CSR) - meaning- promoting corporate responsiveness-managing socially responsible business

**Unit 4:** Corporate governance- meaning and scope- origin- practices- shareholders and stakeholder's approach- board mechanism, role and duties of the directors – chairmangovernance committees

**Unit 5:** Codes of governance- Birla committee report

#### **Reference Books:**

- 1. A M A, "Corporate Governance and Business Ethics", Excel Books.
- 2. Cannon Tom, "Corporate responsibility. A textbook on business ethics, governance, environment: role and responsibilities", Pitman, London.
- 3. Hoffman, W.Michael, et, "Corporate Governance and Institutionalizing Ethics", Lexington Books.
- 4. Sutton, Brenda, editor, "The Legitimate Corporation; Essential Readings in Business Ethics & Corporate Governance", Blackwell Publishers.
- 5. Manual Vela Squez, "Business Ethics Concepts and Cases", Prentice Hall, New Jersey.
- 6. Kenneth Blanchard and Norman Vincent Peale, "The Power of Ethical Management", New York, William Morrow & Co.,
- 7. Sekhar R C, "Ethical Choices in Business", Response Books.
- 8. Kendall, Nigel, "Corporate Governance", London, Financial Times Pitman Publishing.

## **COURSE OUTCOME**

**CO1**: Understand Concept of ethics and ethical management

**CO2**: Describe the Environmental Responsibility

**CO3**: Describe Corporate Social Responsibility

**CO4**: Generate Corporate Governance

**CO5**: Describe Codes of Governance

Subject Name: Management Information Systems Year : II Subject Code: KDA4A Semester : IV

**Unit 1:** Management Information System – Concept, Need, Strategic role – Evolution of Management Information System – Information flow.

**Unit 2:** Data base management systems – Objectives and Components – Database design – Creation and Control – Recent trends in database.

**Unit 3:** Developing information system – Planning, Designing and redesigning – Approaches for system development – System analysis and Design – System Implementation and Maintenance.

**Unit 4:** Transaction processing and Support system – Transaction processing system – Office automation systems – Decision support systems – Executive information systems – Artificial intelligence and Expert systems.

**Unit 5:**Functional Information systems – Production, Finance, Human resource and Marketing – Managing information resources – Information Security – Control & Audit of Information Systems.

#### **Reference Books:**

- 1. Azam M, Management Information Systems, Vijay Nicole Imprints.
- 2. James A O' Brain, Management Information Systems', Tata Mc Graw Hill.
- 3. King R William, 'Management Information Systems'.
- 4. Davis, 'Management Information Systems', Mc Graw Hill.
- 5. Wetherbe, Turban, 'Information Technology for Management', John Willey publisher.
- 6. Prasad L M, Usha Prasad, 'Management Information Systems', Sultan Chand & Sons.
- 7. Goyal D P, 'Management Information Systems Managerial Perspectives', Mac Millan India Ltd.
- 8. Sadagopan S, 'Management Information System', Prentice Hall.
- 9. Eff Oz, 'Management Information Systems', Vikas Publishing House Pvt. Ltd.
- 10. Muneesh Kumar, 'Business Information Systems', Vikas Publishing House Pvt, Ltd.
- 11. Kenneth C.Loudan & Jane P.Loudan, "Essentials of MIS", Prentice Hall India.

#### COURSE OUTCOME

CO1: Understand Concept and components of MIS

**CO2**: Understand Data Base Management systems

**CO3**: Discuss Information system

**CO4**: Indicate Transaction processing and support system

**CO5**: Describe Functional Information systems

Subject Name: Investment Analysis and Portfolio Theory Year : II Subject Code: KDA4B Semester : IV

**Unit 1:** Nature and scope of investment management – investment objectives, constrains – factors – investment process – investment management and portfolio management – factors for investment analysis – impact of economic analysis – impact of industrial analysis role of capital markets. Understanding the investment environment t – sources of investment information.

**Unit 2:** Approaches to security analysis – market indicators – security price movements – fundamental analysis – technical – analysis – Dow theory – random walk theory – efficient market hypothesis – various forms of market efficiency and their implications to security analysis – technical analysis Vs. efficient markets hypothesis – common stock analysis – economic analysis – economic indicators – industry analysis.

**Unit 3:** Company analysis components – non financial aspects – financial analysis – financial statement – analysis of prospectus – ratio analysis – BPS, dividend yield – payout ratio – ROI, ROCI – risk return – market risk – interest rate risk – purchasing power risk – business risk – financial risk – measurement of risk.

**Unit 4:** Portfolio – portfolio management – portfolio theory – meaning and objectives, traditional and modem portfolio theory. Diversification – Markowitz's approach – portfolio management process – portfolio planning – portfolio analysis – portfolio selection – portfolio evaluation – portfolio revision – various steps involved in the development of portfolio.

**Unit 5:**Capital market theory – assumptions – risk, investors preference – capital asset pricing model (CAPM) – estimating Betas – significance of betas in portfolio theory – securities market line arbitrage pricing theory – options pricing model – put and call – valuation of various options – futures trading- hedging and forward contracts- Indian stock market and the institutional investors.

#### **Reference Books:**

- 1. Prasanna Chandra, Managing Investments, New Delhi, Tata Mcgraw Hill.
- 2. Elton, Edwin J & Gruber Martin J, Modem Portfolio Theory & Investment Analysis, Wiley & Sons.
- 3. Sidney Cottle, Graham & Dood's, Security Analysis, Tata Mcgraw Hill.
- 4. Fisher D & RJ Jordan, Security Analysis & Portfolio Management, Prentice Hall of India.
- 5. Francis J C and S H Arclean, Portfolio Analysis, Prentice Hall of India.
- 6. Russell Fuller et.al, Modern Investments and Security Analysis, McGraw Hill.

## **COURSE OUTCOME**

**CO1**: Describe Fundamentals of Investment management

**CO2**: Understand the Approaches to security analysis

**CO3**: Understand Company analysis and components

**CO4**: Understand the Portfolio management

CO5: Comprehend Capital market theory

Subject Name: Merchant Banking and Financial Services Year : II Subject Code: KDA4C Semester : IV

**Unit 1:** Merchant Banking - Merchant Bankers - Corporate Counseling - Project Counseling - Pre-investment studies - Capital restructuring services - Credit syndication - Issue management - Portfolio management - Working capital finance - mergers and acquisition - foreign currency financing - brokering fixed deposits - project appraisal - merchant banking - regulatory framework - SEBI guidelines.

**Unit 2:** Public issue management – functions – categories of securities issue – issue manager – role of issue manager – activities involved I issue management – marketing of new issue – pure prospectus method – offer for sale method – private placement method – IPO method – rights issue method – bonus issue method – book building – ESOP – OTCEI – Credit Syndication Services.

**Unit 3:** Post-issue activities – major activities – steps – factors in public issue proposal – pricing of issues – law relating to issue management – SEBI regulations – prospectus – information – abridged prospectus – misstatement in prospectus – golden rule – types of prospectus – redherring prospectus – self prospectus – M & A services – Portfolio Management Services.

**Unit 4:** Underwriting – meaning – types – mechanism – benefits and functions – Indian Scenario – underwriting agencies – underwriter – underwriting agreement – SEBI guidelines – bought-out deals – grey market – capital market instruments – types – preference shares – equity shares – CCPS – company deposits – warrants – debentures and bonds – SEBI guidelines – global debt instruments – indexed bonds – floating rate Bonds – ECBs.

**Unit 5:** Depository receipts – meaning and mechanism – benefits – steps in issue of GDR – IDR – Stock exchange – history - functions – Indian stock exchanges – SEBI regulations – mechanics of settlement – margin trading – stock trading system – 0 dealer trading system – NSMS – ISE – INDONEXT – NSC – Financial Services – leasing – hire-purchase finance – bill financing – factoring – consumer finance – real estate financing – credit cards – credit rating venture capital.

#### **Reference Books:**

- 1. Gurusamy S, Merchant Banking and Financial Services, Vijay Nicole and Tata McGraw Hill, 4<sup>th</sup> Edition, 2012, New Delhi.
- 2. Khan M Y, "Financial Services", Tata McGraw Hill.
- 3. Sri Ram, "Handbook of Leasing & Hire Purchases", ICFAI Hyderabad.
- 4. Stewart, Simon (University of Adelaide), "Financial Services", Tex Business Publications.
- 5. Rose, Peter S., and Fraser, Donald R. "Financial Institutions: Understanding and Managing Financial Services", Tex Business Publications.
- 6. Kinsella, Ray, "New Issues in Financial Services", Powell's Books.
- 7. Anderton, Brian, Ed, "Current Issues in Financial Services", Macmillan

## **COURSE OUTCOME**

**CO1**: Understand Merchant Banking and its functions

CO2: Understand the Public issue management

**CO3**: Demonstrate Post –Issue activities and portfolio management services

**CO4**: Describe Underwriting and global debt instruments

**CO5**: Understand the Depository receipts and stock exchanges



Subject Name: Human Resource Accounting and Audit
Subject Code: KDABE

Year : II
Semester : IV

**Unit 1:** HR as assets- Definition of Human Resource Accounting – Introduction Human Resource Accounting - Human Resource accounting Concepts, methods and applications - Human Resource accounting vs. other accounting

**Unit 2:** Measuring human resource cost – investment in employees – Replacement cost – Determination of Human Resource value – Monetary and non-monetary measurement methods – Return on Investment approach

**Unit 3:** Developing Human Resource Accounting systems – Implementation of Human Resource accounting – Integrated of accounting with other accounting systems – Recent advancements and future directions in Human Resource Accounting

**Unit 4:** Role of Human Resource audit in business environment – HR Audit objectives – Concepts – Components – Needs – benefits – Importance – Methodology – Instruments – HRD score card – Effectiveness of as an instrument – Issues in HR audit – Focus on HRD audit

Unit 5: HRD audit report – Concept – Purpose – Role of HR managers and auditors – Report Design – Preparation of report – Use of Human Resource audit report for business improvement – Case studies

#### **Reference Books:**

- 1. Eric G. Flamholtz, 'Human Resource Accounting Advances ion Concepts, Methods and Applications', Third Edition.
- 2. Pramanik.A.K(1993) M.C.Jain, "Human Resource Accounting" Pointer Publishers, Jaipur.
- 3. Nigam, M.S.Nigam S (1993) Importance of Human Resource in Organization, Pointer Publishers, Jaipur.
- 4. Prakash J, Khanelwal M C, Jain SC (1993), Human Resource Accounting, Pointer Publishers, Jaipur

## **COURSE OUTCOME**

CO1: Understand the Concepts and application of Human Resource Accounting

**CO2**: Understand the Measuring of Human Resource cost

CO3: Describe Human Resource Accounting system

**CO4**: Understand Human Resource Audit and its importance

**CO5**: Understand HRD Audit report